

Code of Conduct: for ZOOM



Like many organisations, we started using Zoom in the pandemic, when it was not possible to meet face-to-face. Then, when we were able to venture back into the building, we set up the system so that those who were nervous about face-to-face meetings were still able to join in, and since then it has remained an option for anyone unable to make it to church, although we never formally made this decision - it just happened!

We are very grateful to both those who have created the system and the other volunteers who have undertaken training to know how to operate it. It takes a lot of work every Sunday morning to set up the kit and manage, not just Zoom, but PowerPoint and sound as well.

We know that most people would prefer to attend worship in person if/when possible, and that it's unrealistic to expect the same experience on Zoom as you would get face-to-face. However, it is not fair to expect the tech operators to field fallout on top of everything else they do. Neither is it fair to expect those leading worship to have to see or deal with hurtful comments in the middle of a service. Therefore, we would ask that all Zoom users adhere to the following code of conduct.

- ▶ **Be respectful:** Once the service has begun, please don't interrupt via the chat function or via your mic. Please mute yourself when others are speaking.
- ▶ **Be careful:** Please remember that the chat is displayed on the screens in church and is therefore visible to everyone in the room. Only use the chat function to raise technical issues or when invited to participate in the service in that way. Please do not use capital letters, as this is regarded as aggressive.
- ▶ **Be kind:** Remember that the tech operators are human! Sometimes there is only one of them and they are trying to manage PowerPoint and sound, as well as Zoom. They are not responsible for the content of the service and do their best to make sure your voice is heard in the room, as appropriate.

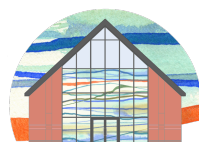
If the tech team ever feels that the Zoom code of conduct is not being adhered to, they have the right to remove you from the meeting. They will inform you that they are going to do this in the chat box.

Please note: We are only able to offer Zoom when trained volunteers are available. We will always try and contact regular users in advance to let them know if it will not be possible to Zoom in on a given Sunday.

If you do have any comments to make about the service, in the short term, please email Emma Beresford (emma@chorlton-central.org.uk) or Steve Raw (steve@chorlton-central.org.uk) after the service.

Many thanks
The Deacons

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Chorlton Central Church